

Terms & Conditions for The Refreshers Pass

The Refreshers Pass is for current NTU students in their second, third or any subsequent year. See definition of "NTU student" below. If you are not an NTU student you will not be permitted to use a pass to attend Nottingham Trent Refreshers events and no refunds will be given to those trying to do so.

Definition of NTU Student:

NTU students are those that are studying at Nottingham Trent University, Confetti, Nottingham College, Nottingham Trent International College or NTU in Mansfield. This includes postgraduate as well as undergraduate courses.

Over 18's only. 18+ age verification ID is required to gain entry to events. Acceptable forms of ID include passport, driving licence or PASS accredited card (see www.pass-scheme.org.uk for details).

The Pass gives pre-paid access to the number of events specified at the point of purchase. Events can be chosen from a list of Refreshers events that are released on trentevents.co.uk/refreshers. Note, these events are different from Freshers events. You must follow the instructions sent to you by email to book onto your chosen events once they are released. You will not be able to attend an event using your pass unless you have booked a ticket for that specific event.

Passes cannot be exchanged or refunded after purchase. If individual events are cancelled for reasons beyond our control, we will endeavour to provide suitable replacement events. If this is not possible, we will refund a portion of the Refreshers Pass fee equivalent to the value of the unused portion of your Refreshers Pass. If we are no longer able to offer a programme of Refreshers Events due to circumstances beyond our control, you will receive a full refund for the Refreshers Pass. Booking fees are controlled by a third-party provider and they are used to cover administration and bank charges, therefore NTSU are unable to offer a refund on this portion of the payment.

Your event ticket may state a time slot to arrive at venues. This is to help with the safe management of entry and it is important you stick to the times given. We cannot guarantee entry if you do not adhere to booking conditions for individual events.

Rights of admission are reserved by each venue.

All events have limited capacities so space cannot be guaranteed.

You may be contacted via e-mail, text message or phone, for the purpose of this event and ticket fulfilment.

Any questions should be directed to: entertainments@su.ntu.ac.uk